

# Dandy's Pet Research June, 2017

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## Dandy's Pet Channels Recommendation in China

#### ONLINE

- Website
- E-commerce
- Search engines: SEO/SEM
- Social Media
- Weibo
- WeChat
- Pets BBS

- Own E-commerce
  - <u>Channels</u>
- Tmall/Taobao
- Jingdong (online shopping mall)
- Other Platforms
- THE BEAST
- Wanban app
- epet.com
- Boqii

#### **OFFLINE**

- Tradeshow& exhibitions
- High-end pet shops
- Boutique & lifestyle shops
- Pet event sponsorship



## Online



## Website



#### Website Localisation in China

1

• Hosting in China

2

- ICP checking:
- Chinese company legal documents
- operator documents checking, photo verification

3

- Police ICP checking:
- 17 Chinese company legal documents and go to police office to verify

4

 Ecommerce website need to provided the operating license and documents required by the business category



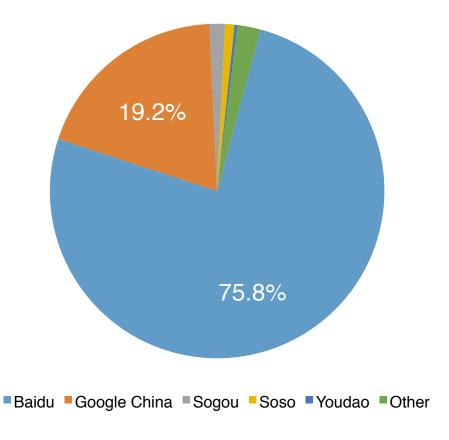
## Baidu SEO & SEM



## Baidu Owns Mostly Market Share



**Baidu dominates search in China** takes 75.8% market share in terms of number of search queries





## 5 Billion Daily Search Queries

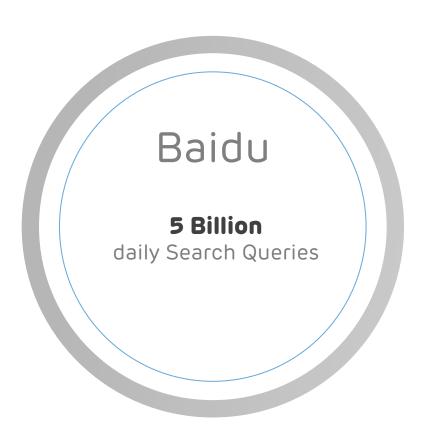
95% Coverage rate in China

The biggest Chinese Search Engine, Hundreds of millions of search inquiries per day

Accurate Lock Potential Clients in need
 Lock potential clients in need by keywords; make
 ad. Launch more accurate by time & region
 settings

Pay Per Click

Pay per click, no pay for large impressions





#### Forms of Baidu Search Ads

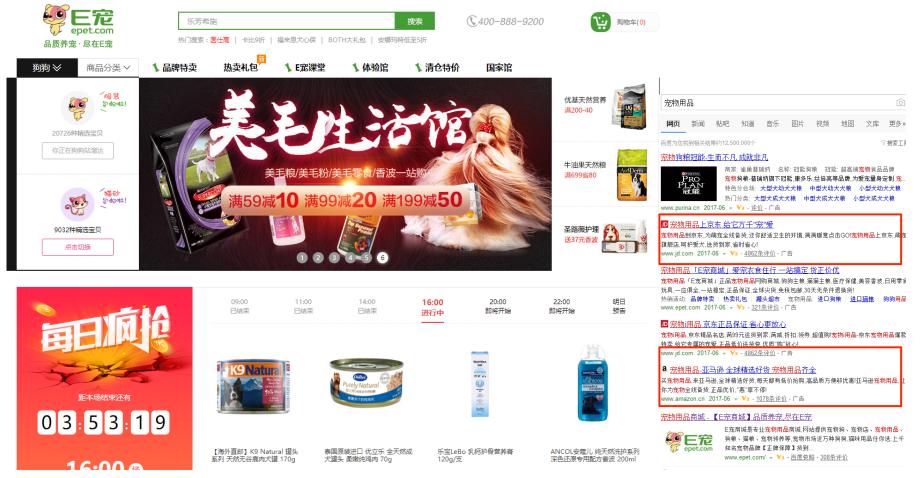


## Baidu search get three kinds of positions at random:

- 1. left + background
- 2. right + no background
- 3. left + no background



## **Example:** E-pet (a Pet's online mart)



When search the keyword: pet product:

E-pet has a very high ranking on Baidu SEO(Top1 except Adwords) of the best keyword.

E-pet also have SEM Ads.



### Example: E-pet



E-pet has brand-zone on they're band keywords.
Brand-zone is a special ads which will have a custom zone shows when user search the brand keywords.



## Example: E-pet



#### **Baidu Baike**

Baidu Baike is similar to Wikipedia. It shows when you search the relevant branding keywords.



## Dandy's Pet Baidu SEO & SEM



## Target Market Demo

People search for pet product i.e.: "beautiful cat basket" Pet products **Core Target** People search for pet brand i.e.: "what pet product banding is good?" Search Queries People search for pet i.e.: "how much is a Husky?" Pet relevant People search for

pet's knowledge

i.e.: "how to know if a Husky is purebred "

Potential Target



## Keywords recommendation

Keywords Group	Keywords	Baidu monthly Search Volume
	Dandy's Pet	Unknown
SEO Keywords	Future Chinese brand name	Unknown
	Pet product	15,000
	Pet product	15,000
	Pet product brand	3,000
	Cat basket	7,000
SEM Keywords	Dog basket	8,000
	Toy for dog	4,500
	Toy for cat	6,000
	Dog food	45,000
	Total	103,500

- 1. The table is an example of keywords we can use based on your website content
- 2. Long tail keywords will be used once/if more content is added in the future



## SEM keywords structure recommendation

## SEM Keywords Structure

Branding

Product

User target

Competitor

Long tail

eg.

- Dandy's pet
- Dandy's pet website

eg.

- cat basket
- dog basket

eg.

- Husky price
- cat pictures

eg.

- Pet Paradise
- Mr.Bear

eg.

- how much is a Husky
- how to train dogs

Target: Rank #1
to get more
conversion
But first we
should make the
brand to be
known by
customer.
CPC: unknown

CTR: unknown

3 to get more conversion CPC:1.2 CTR:2% Searchs:50,000

Target: Rank top

Target: Get visitor by low CPC CPC:0.9 CTR:1% Searchs: 100,000

Target:Get visitor by low CPC CPC:1 CTR:1% Searchs:20,000 Target:Get
visitor by low
CPC
CPC:0.8
CTR:2%
Searchs:20,000



#### Baidu channels combination







Adwords(SEM)

Organic search(SEO)

Baidu Baike

Baidu Zhidao



## Own E-commerce Channels



## TMALL/TAOBAO



## Alibaba Group - Chinese E-commerce giant





#### Taobao

A **C2C** online shopping platform, similar to eBay. China's No. 1 online marketplace,

#### **Tmall**

A **B2C** online retail, similar to Taobao, Tmall is a split-off of taobao.com, a more efficient and effective platform for merchants to start generating revenue online.

Taobao & Tmall preside over 75% of the Chinese eretail market



#### \_\_

#### The main differences between Taobao and Tmall

- 1. Tmall is a split-off of Taobao.com
- 2. While on Taobao private people can sell (like on Ebay), the sellers on Tmall must be China-registered companies
- 3. In November 2010, Tmall, launched an autonomous web domain called as "tmall.com" in order to distinguish the listings made by Tmall merchants, who were authorized distributors or brand owners, from Taobao's Consumer To Consumer (C2C) platform.
- 4. The product listings on Tmall are much stricter when compared to Taobao.
- 5. Unlike Taobao, Tmall requires a refundable security deposit from companies to list/market their products.
- 6. People can find Tmall products when searching on Taobao, and normally, the Tmall stores display on top of the search result page. But People will not find taobao products when searching on Tmall

## **TMALL**



#### Introduction: Tmall



www.tmall.com

Tmall.com is an open business-to-consumer (B2C) platform enabling businesses world-wide to reach China's vast and growing consumer market.

Tmall.com has established itself as the destination for quality, brand-name goods catering to increasingly sophisticated Chinese consumers and is the most visited B2C online retail website in China.

#### There are two ways to join Tmall's platform:

- 1. Companies with China in-country business operations can apply to Tmall.com.
- Companies with overseas licenses are eligible for Tmall Global.

## Entry Channels of Tmall

	Tmall Global tmall.hk	Tmall tmall.com	
Channel Propertie	Operate businesses locally	Establish business entity in Mainland China	
	Fulfill orders internationally	On-the-ground operations to reach consumers quickly	
	Presence in Mainland China		
Entry	0-2 years	3 years+ OR sufficient expenditure to gain traction in China's market	
Requirements	Operations location		
	Mainland China or abroad	Mainland China	
	Stock location		
	Abroad	Mainland China	
Note	the current joining policy of Tmall Global is that they invite the quality merchants, or complete the application form and submit to apply.tmallglobal@service.alibaba.com for review	mfn	

#### Preferred Tmall Retailers

- Retailers who are in operation for over 2 years with over USD 20 million annual return
- Large and well known B2C websites
- Brand owners or agents with licensed
- Preferred categories: babies and kids, healthcare products, apparels and clothing, shoes and bags
- International well known brands



## Tmall Requirements for Products

- All products must join Tmall's genuine product protection agreement: products produced or being sold overseas should be delivered by international logistics company via proper custom channels
- Product pages on Tmall should be in Chinese, with international metric measurements
- Aliwangwang (Alibaba's chat tool) should be used for online customer service
- Products should be shipped within 72 hours once buyers complete the transaction via individual package or China free trade zone providing package tracking information
- Products return location must be arranged within mainland China



## Open Tmall store process

#### 4-8 weeks

#### 1 Entry Prep

- Determine compatibility and resource requirements
- Assess prerequisites
- Determine needs from third party service providers (TPs) more
- Create logistics plan
- Prepare necessary documents
- Reserve technical resources
- Begin API integration more
- Complete negotiations and sign contracts with TPs

#### 2 Store Application

- Sign Tmall.com/ Alipay agreement
- Open Alipay compatible bank account

#### 3 Store Development

- Plan product offering (SKUs)
- Plan product categories
- Plan pricing model
- Establish customer service team
- Build store page with products
- Build product detail pages
- Develop and execute API integration

## Pre-Launch

- Develop new opening plan
- Develop promotion plan
- Upload store pages to Tmall.com
- API integration online

#### 5 Launch

 Store live on Tmall.com

## Tmall shop costing

in China(Fruit, import products, etc)

Security Deposit	Annual Technology Fee	Technology Service Fee
This one-time fee (frozen on Merchant's Alipay account) is used as collateral in the case of any damages incurred by Tmall.com or any customer, unfrozen upon termination of the Tmall.com Service Agreement.	This fee is payable to Tmall.co. This fee is dependent upon the category and is refundable if o Merchants operating on Tmall	e merchant's registered primary ertain conditions are met.
<ol> <li>1. ™100,000RMB</li> <li>2. ® 50,000RMB</li> <li>3. 150,000RMB: Specialty stores sell</li> </ol>	Pet Products: 30,000RMB per year	Pet Products: 5% of the sales
merchandises produced outside of  Mainland China and the trademarks of  those merchandises are not registered		

## Tmall required documents

List of documents frem Merchant	Remarks
Copy of business license for mainland China	Showing completion of valid annual inspection and authorization to sell goods in scope of Tmall business
Copy of corporate tax registration certificate for mainland China	Either national or property tax documents
Copy of organization code cerfificate	The company/organzation official China business ID
Copy of bank account permits	For primary corporate bank account in China
Copy of legal representative ID card	Or passport if store owner is foreign national
Copy of Tmall flagship store owner's ID card	Or passport if store owner is foreign national
Trademark registration from state trademark association	Or registration acceptance notice if still under review
Alipay corporate account authorization	Must first apply for Alipay corporate account
Completed product list	Product details for each product sub-category

## Tmall Global shop costing

Security Deposit	Annual Technology Fee	Real Time Transaction Fee	Alipay Service Fee
This one-time fee (held in Tmall Global's Alipay account) is used as collateral in the case of any damages or expenses incurred by Tmall Global or any customer as a result of merchants' breach of the terms and conditions of the Tmall Global Merchant Service Agreement and other rules and policies of Tmall Global.	This fee is payable to Tmall GLobal yearly for services rendered.	Tmall Global charges a commission fee based on the category of the product sold. The commission fee is calculated using the product price and the logistics cost	Alipay charges a 1% service fee, applied to each transaction via Tmall.hk. The applicable transaction is the total of the product price and logistics fee
Price: <b>\$25,000</b>	Price for Pet Products : \$5,000	Pet Products Commission Fee =((Product Price) + (Logistics Fee))*5%	Alipay Service Fee =((Product Price) + (Logistics Fee))* 0.01

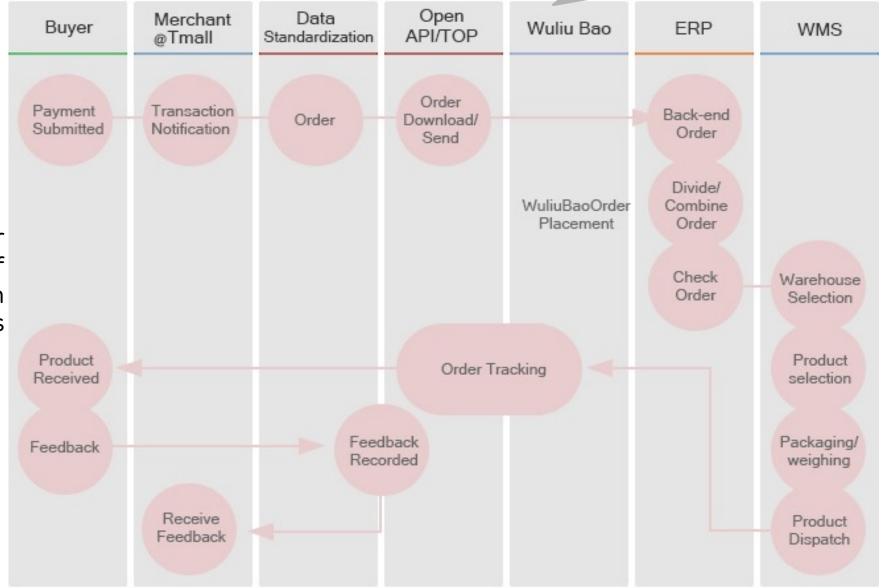
## Tmall Global required documents

List of documents frem Merchant	Remarks
A verified Alipay cross-border escrow settlement account	Company identity of merchant applying for enrollment must be consistent with that on the Alipay account
Merchant basic information form	
Brand & product category form	
Copy of valid business license	
Copy of bank statement, to confirm merchant bank account is the same as that linked to the associated Alipay account	Company name and account number listed on bank statement should match the account number linked to the Alipay bank account
Copy of the merchant's legal representative government-issued identification document	
Proof of trademark/service mark registration in the country of business incorporation	The merchant's Tmall Global overseas flagship store name will correspond to this registered trademark/service mark
Completed and signed Tmall Global merchant service agreement	

#### Merchant Workflow on TMALL

Tmall logistic and delivery platform used by logistics company

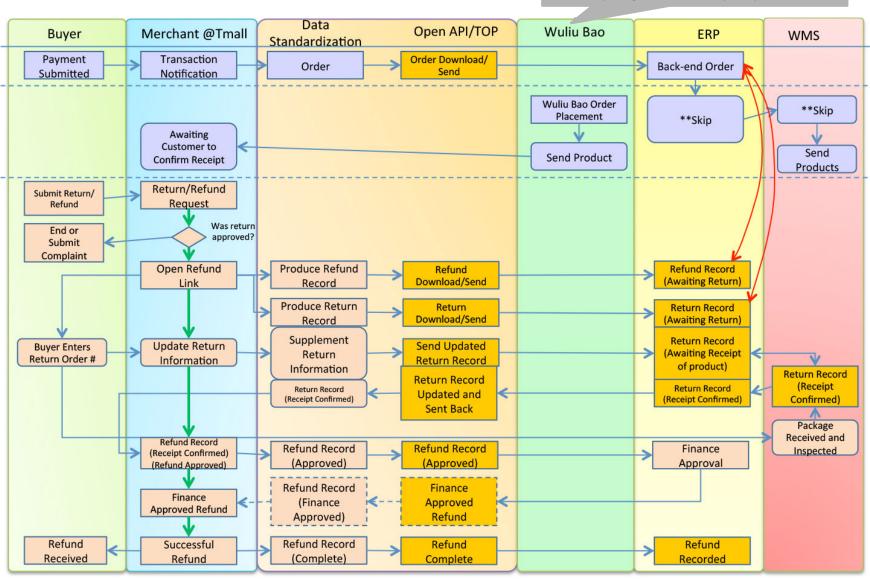
the work flow of an order from the back end point of view and details where in the system each task is handled or recorded.



#### Merchant Workflow on TMALL

Tmall logistic and delivery platform used by logistics company

Back-end Return Process



## Taobao



#### Introduction: Taobao



www.taobao.com

Taobao is the C2C (consumer to consumer, or in actuality small business to consumer) platform that was started in 2003 by Alibaba. Starting with the names themselves 淘宝 (pinyin romanization tao bao). The characters for Taobao literally mean to find or excavate. You can buy/sell just about anything on Taobao!

No crowds, great selection, no bargaining, fast delivery

#### There are two ways to join Taobao's platform:

1 Anyone with a Chinese mainland bank card and mobile phone number.

2. Companies with China in-country business operations can apply to Taobao.



## How to start your journey in Taobao as a seller.

	Personal shop	company shop
Documents	<ul> <li>ID card / passport</li> <li>mainland phone number register with your own ID</li> <li>Mainland bank card register with your own ID.</li> </ul>	<ul> <li>Chinese mainland business licsence</li> <li>Chinese mainland business bank account</li> <li>Business owner's passport</li> </ul>
Process	1. Use the Passport to get a SIM phone number in China mainland 2. Use the passport to get a China mainland bank card (recommend BOC, ICBC) 3. Apply a personal Alipay account by your passport, Bank card, phone number. 4. Apply for a personal Taobao shop by Alipay account and passport, phone number, bank card.	<ol> <li>Use a email to apply a Taobao account.</li> <li>Apply a business Alipay account by email and Taobao account, business licsence, owner's passport, business bank account.</li> <li>Apply for a business Taobao shop by business Alipay account, business licsence, owner's passport, business bank account.</li> </ol>
Expense	Free (no service fee for registering the Taobao shop, no service fee happens during each transaction)	Free (no service fee for registering the Taobao shop, no service fee happens during each transaction)
Deposit	5000RMB around	5000RMB around

### Our recommendation

According to actual condition of Dandy's Pet entering the Chinese market that lack the official supporting documents and brand awareness, also less traffic in the beginning, we recommend Dandy's pet to found a personal Taobao shop instead of Tmall. In additional running Tamll shop is in need of a big amount of budget, operating and maintenance costs.

Taobao shop is a better fit to Danny Pet in the beginning, less budget, easier paper work, but it will be a purchasing and experience channel for the clients also and an effective way to establish brand image.



# Social Media



### Weibo & WeChat



Coverage

- Point to side communication
- Reach as many as we can

EFFECTIVENESS STORYTELLINIG PRACTICALITY



Deepth

- One-on-one communication
- More specific targets
- Strong interaction with targets



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### Content recommendation

#### **ACKNOWLEDGE**

Why choose Dandy's Pet

Brand & product strength

#Brand story#

#the best European and French products#

#Products information#

#### **ATTRACT**

What can Dandy's Pet bring?

Premium life with pet

#French lifestyle with pets#

#Dandy's tips and knowledge for pets#

#Pet Fashion#

#### CONNECT

Living with Dandy's Pet

Interact & guide with target

#Dandy's family show#

#Dandy's novel & movie#

#Sharing your story with pet#



# KOL

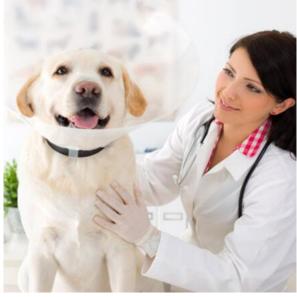


# KOLs categories recommendation



#### The Pet Blogger

- Owns loyal target followers who love pets
- Strong interaction
- Sharing pets' daily life pictures, videos...



The Pet Expert

- Pet doctors, groomers...
- Professional and Trustful
- Owns target followers



#### Internet Celebrities

- Celebrities in fashion, trendy & lifestyle, who also have pets and pets lover
- High influence online, willing to sharing and review about products



Pet Funny Accounts

- Pet funny pictures and contents sharing
- Bigger number of followers

# Influent KOL in the Pets & Lifestyle

KOL Example: 回忆专用小马甲

He is an owner of two pets, one dog and one cat, who is famous for sharing his pets daily life, such as interesting story, pictures, videos etc. The topic of his pets has already reached over 10 billion reading quantity in Weibo and he also wrote a novel about his pets. He can be regarded as one of the most influential KOL in pets.

Weibo: <a href="http://weibo.com/p/1035053217179555">http://weibo.com/p/1035053217179555</a> / WeChat ID:xiaomajia999

Official price for reference: 92,000RMB/Top post

Weibo post: Sharing of dinner with his pets



WeChat has cooperated with him, launch his pets', emoji

SPD Bank has cooperated with him, releasing a Co-Branded Card



# KOLs in Pets&& Lifestyle quotation for reference

Platform	Name	Link/ld	Fans Number	Price(RMB)
	回忆专用小马甲	xiaomajia999	1000000	92,000
	猫猫狗狗萌宠物	mmggmcw	200000	14,000
	大爱萌狗控	daaimenggoukong	300000	25,000
	萌宠部落	mengchongbuluo	100000	5,000
WeChat	汪星人	godwxr	400000	15,000
/ Weibo	爱哈士奇	ihashiqi	150000	20,000
	爱金毛狗狗	ajmgg520	120000	20,000
	有狗以后	xqq633	110000	13,000
	每日一猫	onedayonecat	80000	7,000
	猫咪爱上喵星人	mmasmxr	100000	8,000



# WeChat Advertising



# WeChat ad: target users according to their location, interest, age, gender, device and phone network.

#### Location:

Three category including Beijing&Shanghai, 35 first and second tier cities, and non-specific cities.

Since April 2017, Tencent start to offering WeChat Overseas Advertising to target Chinese travelers in 16 countries & regions: Hong Kong, Macau, Taiwan, Japan, Korea, Malaysia, Singapore, Thailand, United States, Australia, Germany, France, England, Italy, Canada, and New Zealand.

Gender & Age:

Gender and age from 5 to 60 years old

• Marital Status:

Single, married, newly married or raising a kid

Education level:

PhD, master, bachelor, high school, primary school

#### WeChat behavior:

Currently following your public account, already using your APP, collected a WeChat coupon from ads within the past year, showed interest in your previous ads during the past year, remove users who are not interested in your content

#### • Industry specific:

Companies can choose to advertise to 18 industries and 122 sub-categories. The 18 core categories including: education, travel, finance, cars, real estate, furniture, fashion, F&B, personal services, professional services, cosmetics, home electronics, sports, health, child education, bags, watches, shoes, jewelry, politics and law, luxury goods, drinks, Internet, entertainment.

# WeChat Moment Advertising



# WeChat moment ads, a huge opportunity for marketers trying to advertise in China.





The first and most familiar method of WeChat advertising for marketers is to promote on WeChat moments. They are the equivalent of Facebook ads appearing on the timeline.

#### Who can advertise on Moment?

- Companies registered in Mainland China (either local companies or Wholly Foreign Owned Enterprises – WFOE) willing to invest at least 50k RMB (8,000 USD)
- 2. Foreign companies willing to invest \$1,500 \$8,000 USD (updated on April 2017)

Tencent does not take advertising application from real estate and financial industry.



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### How does WeChat moment ads work?



- 1. Brand name and profile picture
- 2. Up to 40 character ad description
- 3. Link to a html5 webpage that's hosted on Tencent's server
- 4. Up to 6 pictures or 6-15 seconds short video

You can target users according to their location, interest, age, gender, device and phone network.

Individual users can see up to one Moment ad every 48 hours. The ad will disappear within 6 hours if the user did not like, comment or click on the link. If the user interacts with the ad, this will increase the likelihood of his/her friend receiving the same ad. This viral effect will increase the number of target users.



### How much does WeChat moment ads cost?

- Minimal entry price (both foreign companies and Chinese companies): 50,000RMB
- CPM (cost per 1,000 impression)/RMB:

City size	Text & Pictures Ads CPM	Video Ads CPM
Core city	150	180
Large city	100	120
others	50	60

#### WeChat Overseas Advertising: targeting Chinese tourists

- Minimal entry price:
- 50,000 RMB for the following countries/regions: Hong Kong, Macau, Taiwan, Japan, Korea, Malaysia, Singapore, Thailand, United States, Australia
- o 10,000 RMB for the following countries: Germany, France, England, Italy, Canada, New Zealand

	Text & Pictures Ads CPM	Video Ads CPM
CPM(1,000 impression)/ RMB	150	180



# WeChat Banner Advertising



# WeChat banner advertising

There is another form of advertising on WeChat called "banner advertising". These banners are very much like the ad banners you would see on a website. Except that in the context of WeChat, they will be featured at the bottom of a message written by a WeChat Official Account.

#### There are two types of WeChat banner ads:

- 1. Standard WeChat Banner
- 2. Ads KOL banner version:

#### Who can use WeChat banner ads?

WeChat banner ads are mostly restricted to Chinese companies.

- A registered company in China
- All the licenses to justify the fact that you can advertise in the specific industry that your ads are
  associated with (ex: if you want to advertise food, you will have to provide all the licenses allowing you
  to sell food to China)

It is also possible for foreign companies to apply for banner advertising. You will have to go through a manually application process.

### How does WeChat banner ads work?



- 1. WeChat article: WeChat banner ads appear at the bottom of a WeChat article written by another WeChat Official Account
- 2. Ad banner: the banner contains a logo, account name and headline. If clicked, it takes the users to a page containing additional information about the brand/product
- 3. Action call: the action call takes users to another landing page, see below for detail.

The banner ads can take drive users to follow WeChat Official Account, download an app, claim coupon code, buy a product, signup link or to a customized landing page.







Follow WeChat Official Account

Direct link with headline

Claim coupon

Standard WeChat Banner Ads





Buy a product

Direct link with full screen image

Download an APP

### How does WeChat banner ads work?

#### KOL banner version

Launched in October 2016, these new WeChat banner ads enable the advertisers and the WeChat official account to enter into an agreement about the ad. They must both agree on the cost paid per view by the advertiser, and a range of views which will be accounted for (for example, if the first article of the account has an average of 100k views, the promised view rate will be limited to 80k to 150k views).





阅读 100000+ 凸 2845

投诉

### How much does WeChat banner ads cost?

#### Standard WeChat Banner advertising

- Minimal entry price (both foreign companies and Chinese companies): 50,000RMB
- CPM (cost per 1,000 impression)/RMB:

City size	CPM	CPC
Core city	25	Bidding system
Large city	20	Starts at <b>0.5 RMB /</b>
others	15	click

#### The WeChat KOL Banner version:

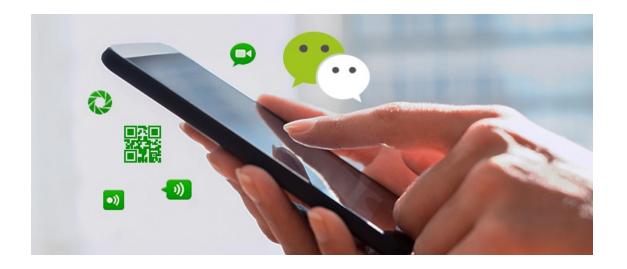
The KOL banner version is much more expensive. Although the payment is also performance based, it still depends on the KOL to determine the price. It need to inquiry price from the specific KOL



## WeChat moment ads VS WeChat banner ads

Compared to Tencent's other advertising channel, WeChat banner ads has CPC (cost-per-click) of between 2-5 RMB; KOL campaign has a CPC of 0.5-1 RMB, WeChat Moment ads is comparatively much pricier, it tends to be a better choice for brands with visually attractive products. It is great to build brand awareness and encourage user engagement.

WeChat banner advertising is the most predictable way to grow WeChat followers with stable ROI. It's a good method to get started on WeChat. However the quality of the followers tend to be lower compared with WeChat Moment advertising.





# BBS



## Pet BBS in China

People like to learn, exchange and sharing everything regarding to pets in Pet BBS, like which dog food brand is good, how to experience sharing of solving pet's skin diseases...

Pet BBS is an efficient way to reach people who are pet owners or pet lovers, cultivate potential customers and increase the brand awareness

There are 3 important pet BBS in China you have to know.







Experience exchanging of solving pet's skin diseases and products recommendation

□ 发表于 16/1/30 12:07 | 只看该作者 | 側序浏览

为何受到这么多铲屎星儿人的热烈追捧

爱肯拿 (Acana)

Addiction (ADD)

Telford, PA

参 狗民币:1245



皮肤痒期间,停止所有一百田的沐浴器,你需要给狗狗们更绝沐浴器,是好是药浴、药浴杯 很多种,只要是抑菌型的都可以,一周左右洗一次,配合药水井同使用,一个日都能痊愈

常见皮肤病不慌不忙,不用着急上医院。免去挂号费,在家备些都可以治愈的。但严重的忧

1# 电梯直达 ジ

□ 发表干 17/6/3 22:23 来自手机 | 只看该作者

如果狗狗会舔,一定要记得带上伊丽莎白圈哦。





bbs.chinapet.com

# Other Platforms Recommendation



# Cooperate with Pet's service platform 玩小伴WANBAN



Wanban app is a pet service platform offering pet traveling and other interactive activities with pets.

It is the first internet brand launched the pet's group trip & journal, which organize and help people to find all kinds of activities that can participate with pets.

Wanban's users are exactly match to Dandy's target:

- People who has pet
- People who have better economic condition
- Pets lover and willing to invest on their pet

A lot of pet's brands have cooperation with Wanban APP:





































# Pets E-commerce Platform: Epet

Epet.com is one of the biggest B2C e-commerce platform for only selling pets products, meanwhile Epet also provide sharing class about pets and some other offline activity.

Epet.com will launch pet O2O services, including bath and beauty products, foster care, medical care, training and photographs. It plans to go public in 2019.



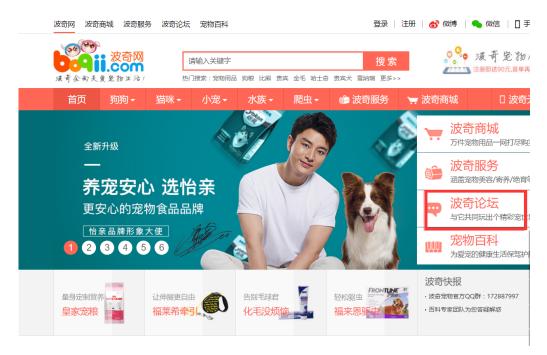




# Pets E-commerce Platform: Boqii



- Bogii.com is a Chinese online community of pets, provides online one-stop service
- "community + e-commerce + service"
- Boqii.com has Mall, Pocci services, Boqi BBS(Bulletin Board System), pet encyclopedia,
   Boqi circle, covering a large number of pet information, pet services and pet products.
- Boqii BBS is one of the most popular pet BBS so far





http://bbs.bogii.com

www.boqii.com

# Offline



# **Exhibitions**

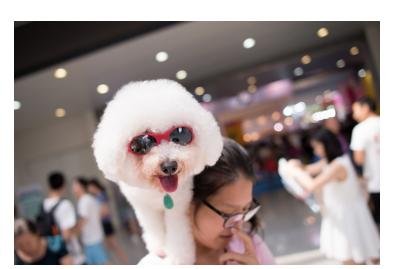


## Pet Fair Asia: the best platform for company presentation in Asian pet markets

- <u>Location:</u> Shanghai
- Holding period: Once a year, usually in September (23 to 27 August 2017)
- Introduction: Pet Fair Asia is one of the most influential platforms in the global pet industry. As the only pet show in Asia combining B2B trade negotiation and B2C public marketing together, Pet Fair Asia is a strong platform for foreign brands to achieve a comprehensive and integrated marketing campaign, while domestic suppliers can explore overseas distribution channels. It's a unique opportunity to establish a bridge between visitors and exhibitors, develop and maintain brand image, strengthening of the existing channels, and an effective way to explore potential partnership opportunities.
- Exhibition activities: IPIS/ PFA2017/China Dog Show/Dog Olympics/CFA Cat Show...
- Website: www.petfairasia.com/en/





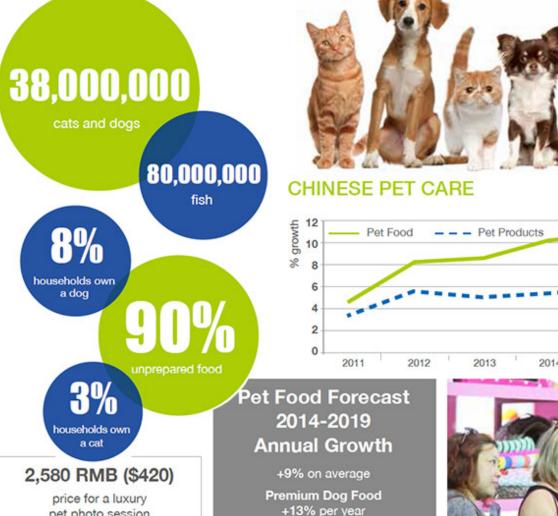


# Pet Fair Asia: figures in 2016

- 800 exhibitors (66.34% returning in 2017)
- 23000+ professional visitors (+23.29%/2015)
- 80000+ consumers (+24.46%/2015)
- Visitor satisfaction: 85.13%

- Overseas visitors:
- South-Korea 23.12%
- Taiwan(China) 16.47%
- Thailand 9.97%
- Hong-Kong(China) 8.67%
- Japan 8.52%
- Malaysia 5.78%
- United States 3.90%
- Singapore 2.31%
- Australia 2.04%
- Brazil 1.73%

Ps. I exchanged with a pet's shop owner, he advised exhibition is the best way for pet's brand to increase brand awareness, meet the agents, distributors & retailers and connect with consumers



Premium Cat Food

+10% per year

pet photo session

#### 500 RMB (\$80)

1 hour training session for a dog

Pet Market 2007-2014 Growth

Pet Food +82%



# Shanghai International Pet Expo(SIPE)

- <u>Location</u>: Shanghai
- Holding period: Once a year (5 to 7 May 2017)
- Introduction: SIPE is one of the best platform to cease every opportunity within Pet Industry, which is
  combining B2B、B2C、O2O、C2C & Events together. For brand owners and dealers to communicate with more
  than 60,000 end-consumers on site face to face, cultivate users' loyalty degree and serve them faster, and in
  more humanized way. Grasp the changes and new requirements of channels in time, and expand and optimize
  your channels by the abundant professional visitor resource on site.
- <u>Exhibition activities:</u> CKU All Breed Championship Show/ CKU Beautician Qualification Examination /CFA Cat Show/ World Famous Dog Show...
- Website: www.petexpo.com.cn/en/index.aspx







# Cooperation with pet stores



# Cooperation with pet store, pet care and hotel...

# Example: Mr. Bear

Mr. Bear, A Chinese leading brand in pet industry, especially for e-commerce retail and pet beauty chain service, providing pet owners with one-stop pet life solutions.

Mr.Bear has its own pet consumer brand Mr.Bear ™, own e-commerce website, on which imports pet food brands and products, meanwhile owns more than 50 chain stores located in major cities in the high-end community.



# Entering high-end fashion & lifestyle boutique



### Beast

Beast, a art lifestyle brand, most of the products are designed and made by their own, also collects the congenial products all over the world, such as the floriculture, home furnishing, the artwork and accessories. Meanwhile Beast also owns beautiful and interesting different styles of physical shops In the first-tier cities of China. Regarded as China's high-end brand O2O pioneer by the British Wallpaper magazine, Beast also owns e-commerce site, Tmall and Jingdong shop.

#### Some Pet products in Beast:



Dog Wash ¥260.00



Dog Love and Care's Book ¥580.00



Kennel Spray ¥195.00



<u>www.thebeastshop.com</u>



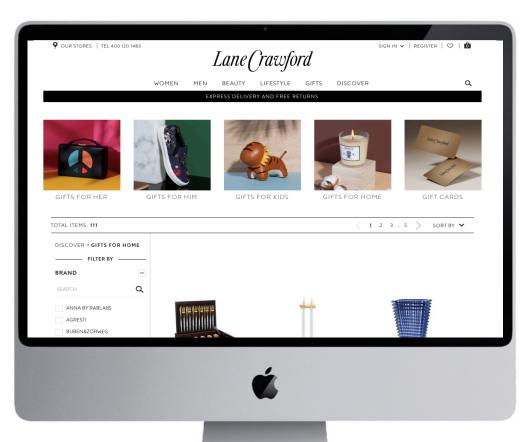
### Lane Crawford

Lane Crawford is a global luxury fashion, beauty and lifestyle department store that offers the largest designer portfolio in Greater China.

It is globally renowned for its carefully curated collections across international women swear, menswear, shoes and accessories, jewellery, beauty and home & lifestyle.

http://www.lanecrawford.com.cn









# Pet event sponsorship



# Sponsorship for pet events

Sponsor for various pet activities to increase the brand awareness and create the buzz, such as:

- CKU All Breed Championship Show Chinese CKU is the most professional and the largest dog competition in China
- CKU Beautician Qualification Examination One of the most professional examination for pet's beautician in China
- CFA Cat Show

  CFA Cat Show, is organized by CFA's certified club in

  China. The result will be internationally recognized by

  CFA, cats can get the appropriate international generic

  title.
- World Famous Dog Show
   China's top boutique kennel, gather the world-class dogs



Mr.Bear sponsored CKU Beautician Qualification Examination



## "Basic" Launch

- Strategy and annual support = 10 000€
- "Basic" Chinese e-commerce Website = 15 000€
- WeChat + Weibo Management = 2500€ / Month

### "Rocket" Launch

- Strategy and annual support = 10 000€
- Experience Chinese e-commerce Website = 40 000€
- Taobao SetUp & Management = 2500€ (once) + 5000€/Month
- WeChat + Weibo Management = 2500€ / Month
- SEO/SEM/BAIDU = 3000€ / Month

# Strengthening & Business development

- BBS Content Management = 3000€ / Month
- Wechat Moment Ad = costing after discussion
   (diffusion for 300 000 impressions in Core Cities = around 8000€ + post creation)
- KOL = costing after discussion
- Event (Pet Fair Asia + SIPE) = costing after discussion

